Create Sample Delivery Description

This workflow is a part of the "Order to Shipment" workflow. What you see in the "Create Sample Delivery" is the process flow on how various customer master data is changed in SAP and involved stakeholders.

The following Business Areas are involved in the "Create Sample Delivery" workflow:
- Supply Operations

In the "Create Sample Delivery" workflow, there are the following Functional Groups:
- Supply Chain Operation

The "Create Sample Delivery" have the following Functions involved in their workflow:
- CSL EMA
- SCO Bagsværd
- GCC - Samples

If you have any questions, comments, changes or need to interact with the accountable of the "Create Sample Delivery", these are the responsible (Novozymes contact acronyms are applied):
- CBXJ
- AFC
- SJKU

The Resources/Roles involved in the "Create Sample Delivery" workflow are:
- CSR
- GPL
- GCC - Samples

The combined information of the "Create Sample Delivery" is the following:

Flow Task/Process	Business Area	Functional Group	Function	Responsible	Role
Create sample delivery	Supply Operations	Supply Chain Operation	CSL EMA	CBXJ	CSR
Create sample delivery	Supply Operations	Supply Chain Operation	SCO Bagsværd	AFC	GPL
Create sample delivery	Supply Operations	Supply Chain Operation	GCC - Samples	SJKU	GCC - Samples

Swimlanes: POC Samples | Front office CSR | Sample coordinator | GPL

POC Samples
- Every morning in time for prints to be done before 7 a.m. CET
- DG sample order confirmed (by POC) LINK from Create sample order
- Run ATP on sample backorders
- Evaluate delivery due list
- Product not on whitelist (selected countries only)
- Otherwise
- Create delivery manually
- POC handles delivery
- Any issue
- No issues
- More items on current delivery due list (GSA or Rest)
- No more items on current delivery due list (GSA or Rest)
- DG
- First loop (GSA) completed
- Second loop (Rest) completed
- Pack deliveries
- Print packlist
- First loop (GSA) completed
- Second loop (Rest) completed
- Always
- DG
- Sample from not approved batch
- Request pickup and delivery
- Sample delivery created LINK to Register delivery notif samples
- DG sample delivery created LINK to Create sample shipment

Front office CSR
- Determine handling of not whitelisted product

Sample coordinator
- DG sample order confirmed (by Samples DK) LINK from Create sample order
- Product not on whitelist (selected countries only)
- Otherwise
- Create delivery manually
- SamplesDK handles delivery (DK created orders and POC orders if response is seen by DK staff first)
- Create delivery manually
- Investigate and resolve issue
- DG delivery modified - rush LINK from Create sample order (when order has changed a delivery)
- Pack deliveries
- Print packlist
- Request pickup and delivery
- DG sample delivery created LINK to Create sample shipment

GPL
- ZFD sample order (line) confirmed – same day delivery LINK from create sample order and sample backorder
- Create delivery manually
- Delivery modified - rush LINK from Create sample order (when order has changed a delivery)
- Pack deliveries
- Print packlist
- Sample to be delivered to GPL
- Sample received
- Sample available
- Not possible to take sample from reference stock
- Pack samples
- Change item category
- Internal order
- Send sample to internal requester
- Otherwise
- Rush delivery
- Always
- Sample sent to NZ internal requester
- Order added to backorder list
- Inform sample coordinator
- Sample packed
- Not-approved batch
- Always
- Rush shipment for not-approved batch LINK to Register del notification
- Sample packed for rush shipment LINK to create sample shipment

External entities:
- Schmidt Logistics
- DG store
- Sample requester
- Sample provider
- Schmidt Logistics