

Business Model Level 2 (Accountability View): Public Sector Template

STRATEGIC

TACTICAL

OPERATIONAL

Heat Map: Rule Model

- = Acts & Regulation
- = Policy
- = Guidelines
- = Procedures
- = Standards

Heat Map: Service Model

- = Service Flow
- = Value Opportunity
- = Service Channel
- = Core Differentiating Competency
- = Core Competitive Competency

Heat Map: Investment Model

- = Investment Opportunity
- = Compare Opportunity
- = Alignment Opportunity
- = Collaborate & Partner
- = Joint Venture

Heat Map: Reporting Model

- = Reporting Flow
- = Measurements
- = Cockpits
- = Dashboards
- = Scorecards

Heat Map: Operating Model

- = Performance Opportunity
- = Standardization Opportunity
- = Integration Opportunity
- = Maturity Level
- = People Distribution

Heat Map: Control Model

- = Control Flow
- = Monitoring
- = Evaluation
- = Audit
- = Compliance