

Exploration Projects								
Pain Points	Type of Weakness Clusters			Driver: Cost, Performance, Value	BPM Possibility	Data, Information, Scorecards	Standardization, Measurements, Collaboration	Detailed Project Comments
	Business Flow Pain Points	Process Flow Pain Points	Information Flow Pain Points					
Decision making flow, data utilization, not shared in Piri	Decision making flow, data utilization, not shared in Piri, therefore Decision Making is often done with missing information	Due to lack of information, the decisions are often wrong or not as good as they could be	Information is not shared in Piri	Cost, Performance and Value	Ineffective and inefficient	Data, Information	Measurements, Collaboration	Data governance, information architecture, collaborative engine
Data sharing, requesting; waiting for data	Waiting time as well as missing data	Input Missing and work is started all over, resulting in double work, frustration, inefficiency and bad results	Level of coordination and governance missing	Cost, Performance and Value	Ineffective and inefficient	Data, Information	Standardization, Collaboration	Data governance, information architecture, collaborative engine
Data rules (structured & unstructured), naming convention	No shared Data Rules, resulting in big frustration	Double work, frustration and inefficiency	No shared information governance	Cost, Performance and Value	Ineffective and inefficient	Data	Standardization	Data governance
Data is often local	Data is for the most Ad-hoc and in Silos, not in reach when needed. Not good working together.	Department work decentralized	No horizontal information flow or governance rules	Non compliance (Cost)	Ineffective	Data	Standardization, Collaboration	Data governance, information architecture, collaborative engine
Data access is difficult or problem	Data access is difficult or problem to get when needed and thereby the data not utilised fully	Missing data to complete studies. Low operational efficiency.	No horizontal information flow or governance rules	Cost, Performance and Value	Ineffective	Data	Standardization, Collaboration	Data governance, information architecture, technology architecture, identity management, content management
Knowledge sharing, capturing of IC	In similar situations is the lessons learned missing	The vital information is missing and thereby decision making, quality, operation and effect / result is effected	Knowledge sharing, capturing of IC governance rules missing	Cost, Performance and Value	Ineffective	Information	Standardization, Collaboration	Data governance, content management, lessons learned interface, collaboration engine