Strategic Planning

Pain Points	Type of Weakness Clusters			Driver: Cost, Performance, Value	BPM Possibility	Data, Information, Scorecards	Standardization, Measurements, Collaboration	Detailed Project Comments
	Business Flow Pain Points	Process Flow Pain Points	Information Flow Pain Points					
Data & Information is being created and saved horizontally but business flow today works collaboratively (vertical)	Decision Making is done Ad-hoc and in Silos, resulting in bad as well as wrong decisions	The process activities are not supported as they should. Loss of time, quality and money.	Information is only shared horizontal (in the solutions and the departments). It is not shared between the departments and or applications.	Cost, Performance and Value	Ineffective and inefficient	Data	Standardization	Data rules (including governance)