Create Rush Order Description

This workflow is a part of the "Order to Shipment" workflow. What you see in the "Create Rush Order" is the process flow on how various customer master data is changed in SAP and involved stakeholders.

The following Business Area's are involved in the "Create Rush Order":
* Supply Operations
* Corporate Finance

In the "Create Rush Order" there are the following Functional Groups:
* Supply Chain Operation
* Global Planning
* Corporate Finance

The "Create Rush Order" have the following Functions involved in their flow:
* CSL EMA
* Export Control
* Sales Cycle & Credit Management

If you have any questions, comments, changes or need to interact with the accountable of the "Create Rush Order", these are the responsible (Novozymes contact acronyms are applied):
* CBXJ
* CKEP
* KKIR

The Resource/Role involved in the "Create Rush Order" are:
* CSR
* Supply Coordinator
* Credit Manager

The combined information of the "Create Rush Order" is the following:

Flow Task/Process	Business Area	Functional Group	Function	Responsible	Role
Create rush order	Supply Operations	Supply Chain Operation	CSL EMA	CBXJ	CSR
Create rush order	Supply Operations	Global Planning	Export Control	CKEP	Supply Coordinator
Create rush order	Supply Operations	Supply Chain Operation	CSL EMA	CBXJ	CSR
Create rush order	Corporate Finance	Corporate Finance	Sales Cycle & Credit Management	KKIR	Credit Manager

Customer | **Front office CSR** | **Credit block release capacity** | **Export control responsible**

Rush order required
LINK create order, change order

Enter rush order

At least one order line unconfirmed or late delivery date

Goods needed for rush delivery
LINK to Handle backorder

Delivery dates confirmed / rejected
LINK from Handle backorder

Request rush order availability confirmation

Confirmed delivery dates

Otherwise

Not available at requested date

Available, and GI is today or tomorrow

Agree alternative delivery date

Rush order, GI is today or tomorrow

Rush order without rush order fee

Order cancelled

Rush order, GI later than tomorrow

Delete order

Finalise and save order

Warehouse rush handling needed
LINK req whs rush

Rush request rejected

Rush order deleted

Rush request approved

Save rush order

Export block (Regulatory Affairs)

Request realease of sales order

Release export block on sales order

Always

Send order confirmation

Need to follow up on payment
LINK follow up payment

Overdue payment block set

Overdue payment block

Request credit block release

Release credit block

Otherwise

Credit block released

Note: these are workarounds because there is no time to wait for the credit approval flow

Customer credit limit block set

Customer credit limit block

Request credit block release

Release credit block

Otherwise

Credit block released

Rush order confirmed with delivery date
LINK to Create delivery