

LEADing Practice Enterprise Architecture Policy & Governance Measurements & Reporting		
Scorecards	EA Reporting	Enterprise Architecture Key Performance Indicators (KPIs)
EA Governance & Continuous Improvement	Policy aspects and EA	Average time lag between new policy and EA initiation
		Regulatory policy implementation into EA structure and context - On Time
		Number of policy non-compliance events within EA structure and context
		Policy Change Compliance Cycle within the EA structure and context
	EA Audits	% coverage of total audits of EA universe
		Number of EA audits
		Corrective EA action response time
		Time to respond to identified EA issue
		% of policies reported with non-conformances
		% of past due corrective EA actions
		Number of repeat EA audit findings
		Recurring EA audit finding instances
		Number of postponed ISO 9001 Internal Audits caused by EA Auditor
		Number of EA Audit Finding closing more than two weeks
		Number of postponed ISO 9001 Internal Audit caused by EA Auditee
		Number of minor finding on ISO 9001 Internal EA Audit
		% implemented OFI's raised in EA audits
		Number of initiatives started based on EA audits and findings
		Effectiveness of internal EA audits
		Compliance
	Age of agreed-upon EA recommendations	
	Number of regulatory compliance in EA structure	
	Government Regulatory Compliance supported by EA initiatives	
	% of compliance issues within EA, handled first time correctly	
	% of neglected compliance issues by EA teams	
	% of escalated compliance issues not handled by EA teams	
	EA backlog of compliance issues	
	Number of business compliance issues caused by improper configuration of EA objects and artifacts	
	Cost for business of non-compliance within EA structure and context	
	Number of EA critical non-compliance issues identified	
	Number of EA non-compliance issues reported	
	Average time lag between EA teams identification of compliance issues and resolution	
	Recurring EA compliance audit finding instances	
	Cost of EA Compliance	
	Regulatory change compliance cycle for EA teams	
	% of overdue compliance issues within the EA teams	
	Average number of days open of compliance issues in the EA teams	
	Average EA handling cost per compliance issue	
	Average overdue EA reaction time of compliance issues	
	Average handling time of compliance issues	
	Average closure duration of compliance issues	
	Closure duration rate of compliance issues	
	% of compliance issues worked on	
	% of re-opened compliance issues	
	Queue rate of compliance issues	

EA requirement governance	% of EA requirements achieved
	% of EA business objectives achieved
	% of EA initiatives defined in EA plan
	% of EA initiatives accomplished from most recent EA plan
	Number of EA weaknesses identified by external qualification and certification reports
	Percentage of strategic EA requirements achieved
EA Information security	% of obsolete user accounts
	Time lag between EA detection, reporting and acting upon security architecture incidents
	Relative proportions of enterprise architecture risks identified
	Number of information architecture security-related risks
	Information architecture security costs as a proportion of total revenue or IT budget
	Proportion of information architecture security risks for which satisfactory controls have been fully implemented
	Information architecture security policy deployment and adoption
% of secure third party architecture connections	
Internal EA controls	Time between internal enterprise architecture control deficiency occurrence and reporting
	Number of (internal) enterprise architecture control improvement initiatives
	Number of (major) internal EA control breaches
	% of key EA controls
	Total legal EA spending as % of revenue
EA Risk management	% of EA staff trained in critical risk management techniques
	% of EA risk analysis undergoing peer review
	% of EA risks with probable frequency of occurrence and probable magnitude of impact measured
	% of critical business services not covered by EA risk analysis
	% of EA risk issues exceeding defined risk tolerance without EA action plans
	% of risk mitigation plans executed on time into EA structure and context
	% of highly ranked EA assets, targets and resources reviewed
	% of EA risk analyses performed by trained risk analysts
	Percentage of EA peer review finds with no errors
	Cycle time from discovery of a EA deficiency to risk acceptance decision
	% of EA critical incident response plans past their next required review date
	% of EA critical incident response plans with one or more open issues
	% of parallel risk assessments with same results
	% of EA analysis reports accepted on initial delivery
	% of critical EA incidents with business impact not subject to post-mortem review
	% of neglected EA vulnerabilities
	% of escalated EA vulnerabilities
	Backlog of EA vulnerabilities
	% of EA vulnerabilities handled first time correctly
	Recurring audit finding around EA instances
	% of unassessed EA risks
	Value of failed EA projects due to risk issues not identified
	Total EA Risk Exposure
	Number of EA Risk Event
	EA Risk Trend

Accuracy of EA risk assessments
Number of EA issues that exceed risk tolerance
% of Enterprise Architects whose performance metrics and rewards reflect risk management objectives
Number of open EA employee positions
EA threat likelihood
EA threat impact
Cumulative business impact from EA events not identified by EA risk evaluation processes
Consistency of EA assessment
% of EA analyses that are substantiated by later experience or testing
Extent to which budgets are allocated based on EA significance
Number of different EA issue functions and platforms
% of core EA activities with embedded IT risk considerations
Number of different EA risk reports provided to the board
Extent of overlap of EA management activities
% of core EA activities that consider Business and IT risk
% of EA expenditures with traceability to business risk strategy
Number of prioritised EA response activities
Number of EA decisions without availability of relevant EA analysis report
% of EA issues inappropriately distributed in the organisational hierarchy
Potential business impact of EA issues discovered by assurance groups
% of EA controls directly related to maintaining defined risk tolerance
% of unaccepted EA issues without mitigation plans developed
% of unaccepted EA issues with action plan developed
Amount of investment spent on cancelled EA efforts
Number of EA incident response plans with unresolved quality issues
Number of EA incidents without an accountable owner
Resolution Time of EA complaints

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