

Exploration Projects - SAA								
Pain Points	Type of Weakness Clusters			Driver: Cost, Performance, Value	BPM Possibility	Data, Information, Scorecards	Standardization, Measurements, Collaboration	Detailed Project Comments
	Business Flow Pain Points	Process Flow Pain Points	Information Flow Pain Points					
Data is stored at individual workstation and limiting the data sharing	Data is not fully utilised	Missing data to complete studies. Low operational efficiency.	No shared information	Cost, Performance and Value	Ineffective and inefficient	Data	Standardization, Measurements, Collaboration	Data governanace, technology architecture, information architecture
Uncertainty of the validity or correct version of data	Updated data / new data not in system quickly	Chaos and frustration, low operational efficiency	No real time data, no shared information	Cost, Performance and Value	Ineffective and inefficient	Data	Measurements, Collaboration	Data governance, information architecture, data management plan, scorecard for compliance / inventorizing
Data cannot be retrieved in the timely manner	Too many protocols to go through just to get data. PEX has to request PMU to get data from open blocks etc. to do regional work.	Long lead and waiting time	PEX and PMU should have free flow data sharing without all necessary protocol to request permission. Delay in execution of work.	Cost, Performance and Value	Ineffective and inefficient	Data	Standardization, Collaboration	Data governance, information architecture, collaboration engine
No standard naming convention for data classification (especially in the system)	Double work, long lead time	Chaos and frustration, low operational efficiency	Ineffective use of good systems		Ineffective and inefficient	Data	Standardization	Data governance, information architecture
Common (or centalize) location for data retrieval	System is there, but needs improvement	Low Operational Efficiency	Need more selling to end user / client	Cost, Performance and Value	Ineffective and inefficient	Data	Standardization, Collaboration	Data governance, information architecture, technology architecture, collaboration engine