Finance							
Pain Points	**Type of Weakness Clusters**			**Driver: Cost, Performance, Value**	**BPM Possibility**	**Data, Information, Scorecards**	**Standardization, Measurements, Collaboration**	**Detailed Project Comments**
	Business Flow Pain Points	**Process Flow Pain Points**	**Information Flow Pain Points**					
Scorecard, ECC6 cannot give the right / all data, as the information is collected from many systems	Incomplete data from the system	Non-availability of expected data for processing	Required data is not available in the system	Performance, Cost	System functions cannot be used	Data, Scorecard	Standardization, Measurements, Collaboration	Data governance, information architecture, technology architecture, collaboration engine, enterprise search, electronic discovery, content management, business process management, business intelligence
Real time data for decision making	Data is not available in real time	Data entry becomes manual	Incomplete data for decision making	Performance	Slow turn around time	Data, Information, Scorecard	Standardization, Measurements, Collaboration	Data governance, information architecture, technology architecture, collaboration engine, content management, business process management, business intelligence
Information is needed during budget consolidation	Manual consolidation of data	Long waiting time	Subject to data integrity issue	Performance, Cost	Ineffective	Data, Information, Scorecard	Standardization, Measurements, Collaboration	Data governance, information architecture, technology architecture, collaboration engine, enterprise search, electronic discovery, content management, business process management, business intelligence