## **Business Model Level 2 (Accountability View): Template STRATEGIC TACTICAL OPERATIONAL REVENUE MODEL LEGEND OPERATING MODEL LEGEND** PERFORMANCE MODEL LEGEND **VALUE MODEL LEGEND SERVICE MODEL LEGEND COST MODEL LEGEND** = Service Flow = Integration Opportunity = Revenue Opportunity = Value Opportunity = Cost Opportunity = Performance Opportunity = Revenue Flow = Cost Flow = ROI Opportunity = Main/Supporting Service = Standardization Opportunity = Control & Monitoring = Channel = TCO Opportunity = Value Identification = Governance, Policies & Guidelines = BPM (Effectiveness & Efficiency) = Simple Service = Value Creation = Complex Service = Core Differentiating Competency = Cockpits, Dashboards & Scorecards # = People Distribution = Measurements = Unique Service = Evaluation & Audits = Reporting Flow = Core Competitive Competency > = Value Governance 1 = Maturity Level ((©)LEADing Practice Business Model Reference Content [#LEAD-ES20004BC]